Customer Portal

What is INFONET Customer portal and what things we do?

We created customer portal to our customer purpose on both CRM and Radius Server,

They can do login with their credentials to pay their bills and download invoices from our CRM,

Moreover they can view their consumed bandwidth and remain bandwidth of their purchased internet plans from our Radius Server portal Login

INFONET CRM's Customer portal Login

Login URL: https://icewireless.co.in/ice/Customer

INFONET
A Dataful Life

UserId / CircuitID

Password

Login   Clear

Sign Up Forgot Password

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How to Login and pay their bills via our CRM's Customer Portal?

Step 1: Login with their credentials into our customer portal

Customer portal Login: https://icewireless.co.in/ice/Customer

User ID: Customer ID

Password: Their password

UserId / CircuitID

ICEARIARI100

Password

••••••

[Login] [Clear]

Sign Up Forgot Password

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Welcome ALPONSU

| Bills | Profile | Tickets |

Bill Search Result

Total : 7

Bill Number	Circuit ID	Bill Month	Bill Period	Bill Date	Due Date	Bill Amount	Status	Summary	Print
1214913	ICEARIARI100	October-2023	01-Nov-2023 to 30-Nov-2023	01-Nov-2023	10-Nov-2023	2228.00/- INR	Paid	Summary	PDF
1205798	ICEARIARI100	October-2023	01-Oct-2023 to 31-Oct-2023	01-Oct-2023	10-Oct-2023	931.00/- INR	Not Paid	Summary	PDF
1196406	ICEARIARI100	August-2023	01-Sep-2023 to 30-Sep-2023	01-Sep-2023	10-Sep-2023	117.00/- INR	Not Paid	Summary	PDF
1187157	ICEARIARI100	July-2023	01-Aug-2023 to 31-Aug-2023	01-Aug-2023	10-Aug-2023	284.00/- INR	Paid	Summary	PDF
1177598	ICEARIARI100	June-2023	01-Jul-2023 to 31-Jul-2023	01-Jul-2023	10-Jul-2023	117.00/- INR	Not Paid	Summary	PDF
1142553	ICEARIARI100	May-2023	01-May-2023 to 31-May-2023	01-May-2023	10-May-2023	6580.00/- INR	Paid	Summary	PDF
1136497	ICEARIARI100	April-2023	15-Apr-2023 to 15-Apr-2023	15-Apr-2023	15-Apr-2023	11580.00/- INR	Paid	Summary	PDF

Step 1: Go to the customer portal website and click the forget password menu

Customer portal Login: https://icewireless.co.in/ice/Customer

Successfully logged out
UserId / CircuitID

Password

Login   Clear

Sign Up   Forgot Password

Enter UserId

ICEARIARI100

Enter Mail-id

itsupport@infonetsmart.com

Submit

Click here to Login

User ID: <mark>Customer ID</mark>

Mail ID: <mark>Customer Registered Mail ID</mark>

We can get our customers password from above steps,

Customers password will send to their registered mail ID like below once we **submit**
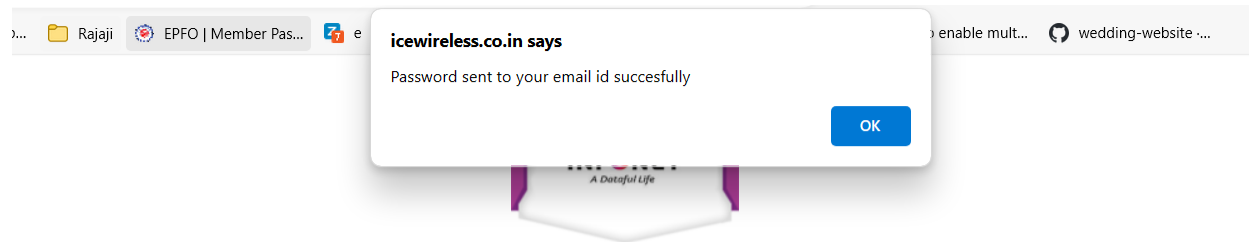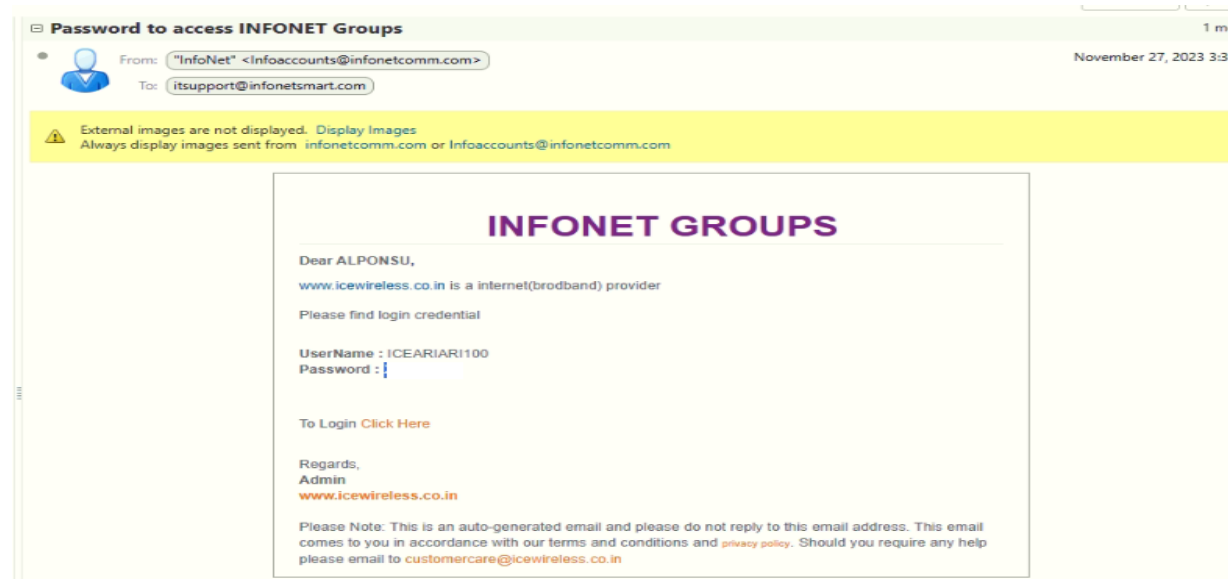
Once we click Ok menu from above our CRM Customer portal page it will show like below,

Now customer can type their credentials and click login menu like below and can login into their customer portal page,

UserId / CircuitID

ICEARIARI100

Password

••••••

Login   Clear

Sign Up   Forgot Password

Welcome AL_____

| Bills | Profile | Tickets |

Bill Search Result

Total : 7

Bill Number	Circuit ID	Bill Month	Bill Period	Bill Date	Due Date	Bill Amount	Status	Summary	Print
1214913	ICEARIARI100	October-2023	01-Nov-2023 to 30-Nov-2023	01-Nov-2023	10-Nov-2023	INR	Paid	Summary	PDF
1205798	ICEARIARI100	October-2023	01-Oct-2023 to 31-Oct-2023	01-Oct-2023	10-Oct-2023	NR	Not Paid	Summary	PDF
1196406	ICEARIARI100	August-2023	01-Sep-2023 to 30-Sep-2023	01-Sep-2023	10-Sep-2023	JR	Not Paid	Summary	PDF
1187157	ICEARIARI100	July-2023	01-Aug-2023 to 31-Aug-2023	01-Aug-2023	10-Aug-2023	NR	Paid	Summary	PDF
1177598	ICEARIARI100	June-2023	01-Jul-2023 to 31-Jul-2023	01-Jul-2023	10-Jul-2023	JR	Not Paid	Summary	PDF
1142553	ICEARIARI100	May-2023	01-May-2023 to 31-May-2023	01-May-2023	10-May-2023	INR	Paid	Summary	PDF
1136497	ICEARIARI100	April-2023	15-Apr-2023 to 15-Apr-2023	15-Apr-2023	15-Apr-2023	INR	Paid	Summary	PDF

Note: Here Customer can view their below Details

1. existing all transactions and can download their invoices,
2. paid entire payment details with full summarized view,
3. view and update their profile,
4. View their overall ticket history