

Customer Portal

What is INFONET Customer portal and what things we do?

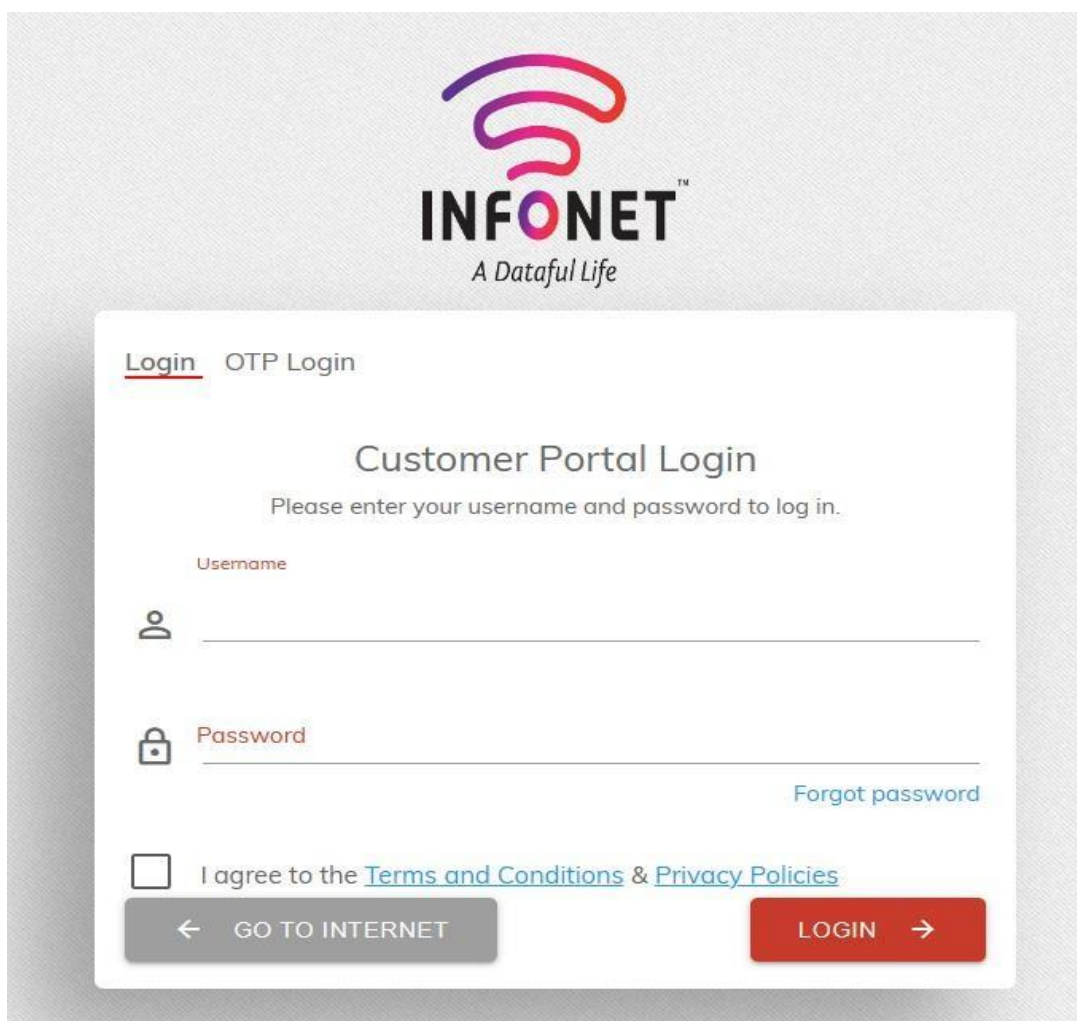
We created customer portal to our customer purpose on both CRM and Radius Server,

They can do login with their credentials to pay their bills and download invoices from our CRM,

Moreover they can view their consumed bandwidth and remain bandwidth of their purchased internet plans from our Radius Server portal Login

INFONET Radius Server's Customer Portal Login

Login URL: <https://net.infonetsmart.com>



The screenshot shows the INFONET Customer Portal Login page. At the top, the INFONET logo is displayed with the tagline "A Dataful Life". Below the logo, there are two tabs: "Login" (which is underlined) and "OTP Login". The main heading is "Customer Portal Login", followed by the instruction "Please enter your username and password to log in." There are two input fields: "Username" with a person icon and "Password" with a lock icon. A "Forgot password" link is located to the right of the password field. Below the input fields, there is a checkbox for "I agree to the [Terms and Conditions](#) & [Privacy Policies](#)". At the bottom, there are two buttons: a grey button labeled "GO TO INTERNET" with a left arrow and a red button labeled "LOGIN" with a right arrow.

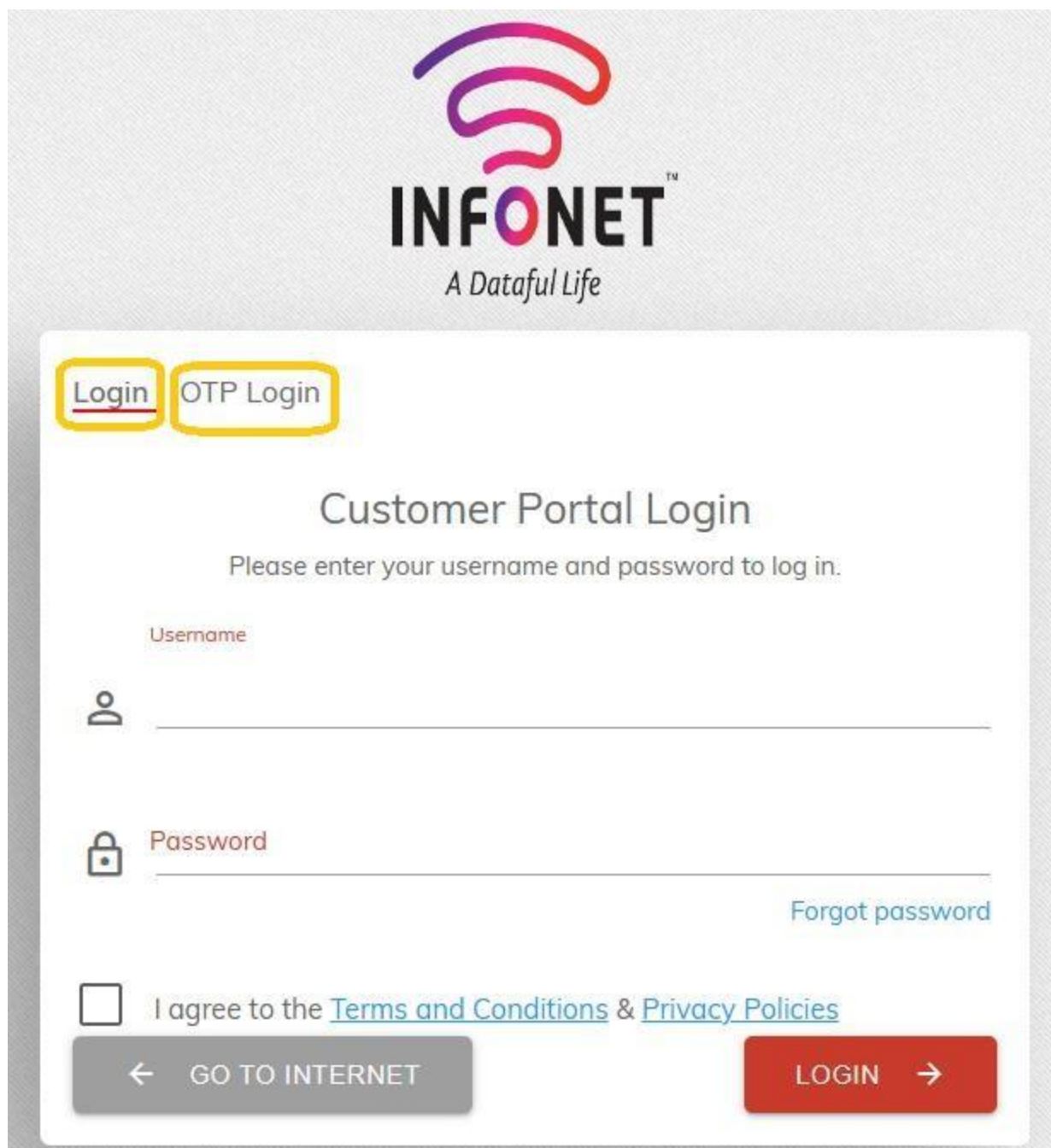
How to Login and View their internet usage from INFONET Radius Customer Portal?

Step 1: Login with their credentials into our Radius customer portal

Customer portal Login: <https://net.infonetsmart.com>

User ID: Customer ID

Password: Their password



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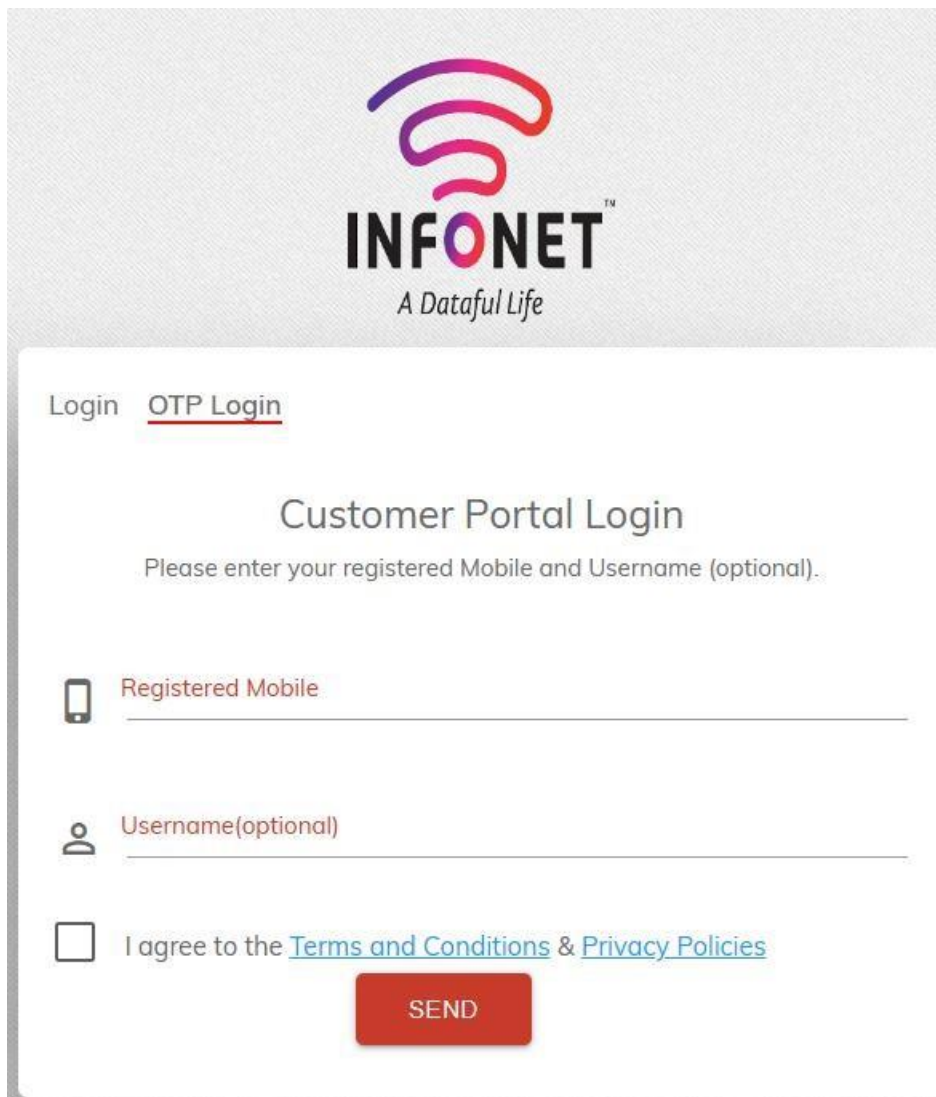
There is 2 Login methods,

1. **OTP Based Login**
2. **Credentials based Login**

OTP Based Login

Here Customer can login by using his Registered Mobile Number,

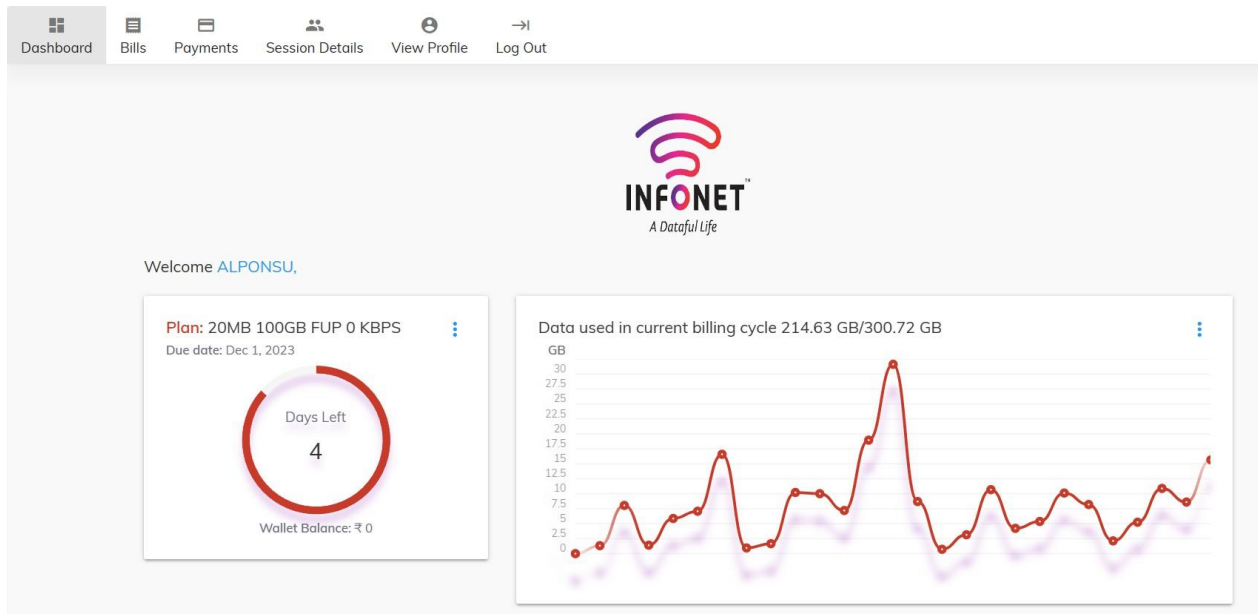
It look like below



The screenshot shows the INFONET logo at the top with the tagline "A Dataful Life". Below the logo, there are two tabs: "Login" and "OTP Login", with "OTP Login" being the active tab. The main heading is "Customer Portal Login" followed by the instruction "Please enter your registered Mobile and Username (optional)". There are two input fields: "Registered Mobile" with a mobile phone icon and "Username(optional)" with a person icon. Below these fields is a checkbox labeled "I agree to the [Terms and Conditions](#) & [Privacy Policies](#)". At the bottom of the form is a red "SEND" button.

Customer once provide their Registered Mobile Number and click send button, He/she will receives OTP,

By using that OTP he/she can login and view their bandwidth details like below



Here He/She can view their below details

1. Plan & Validity
2. Used internet details into graph data
3. Used Bandwidth Session data(Whenever he/she using internet, How much he/she used, he/she can use filter menu for date selection)
4. Can view the Profile, Update the profile change password
5. Logout Menu

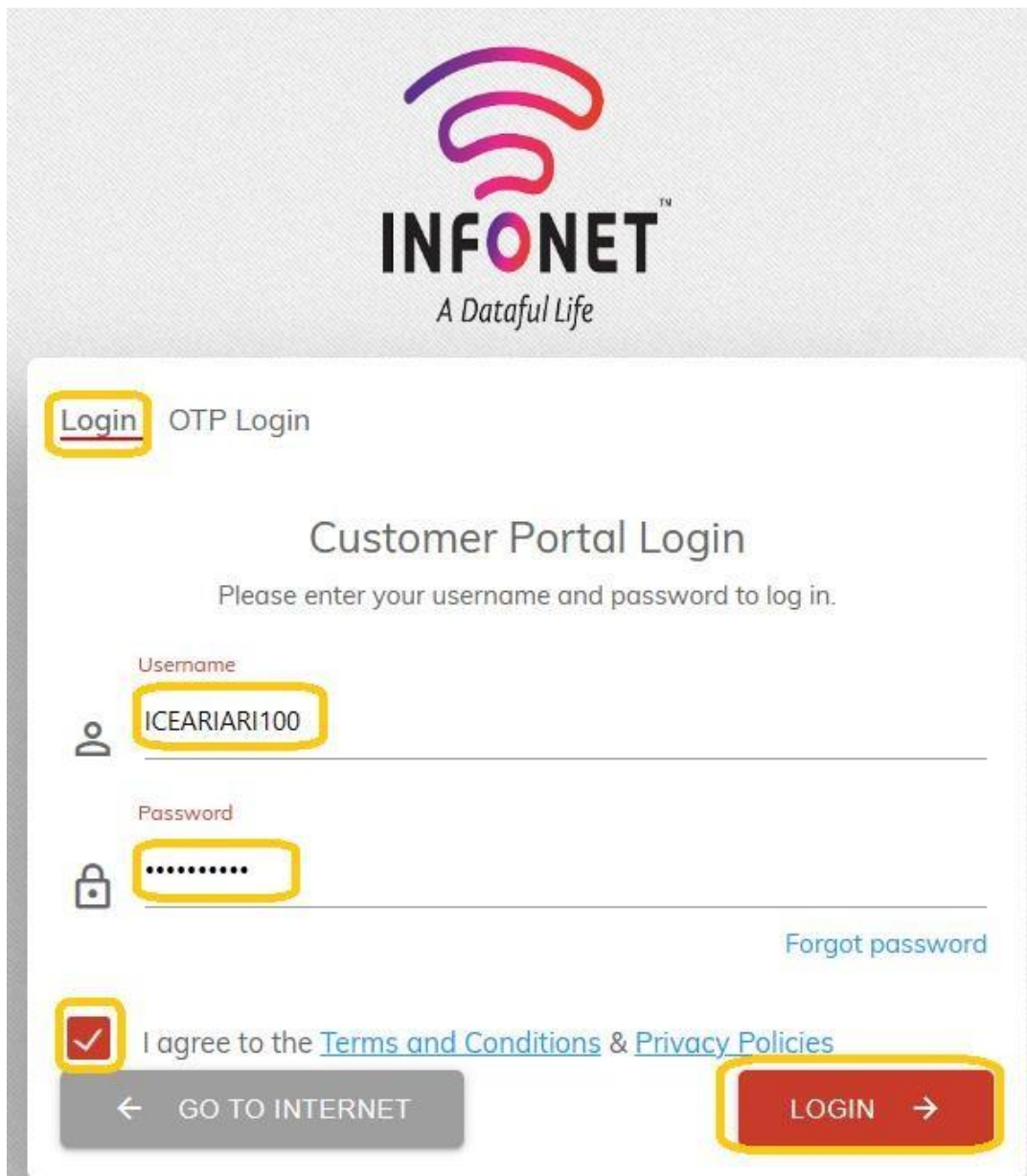
Credentials Based Login

Here Customer can Login our Radius Portal Login by using their Username and Password,

Login URL: <https://net.infonetsmart.com>

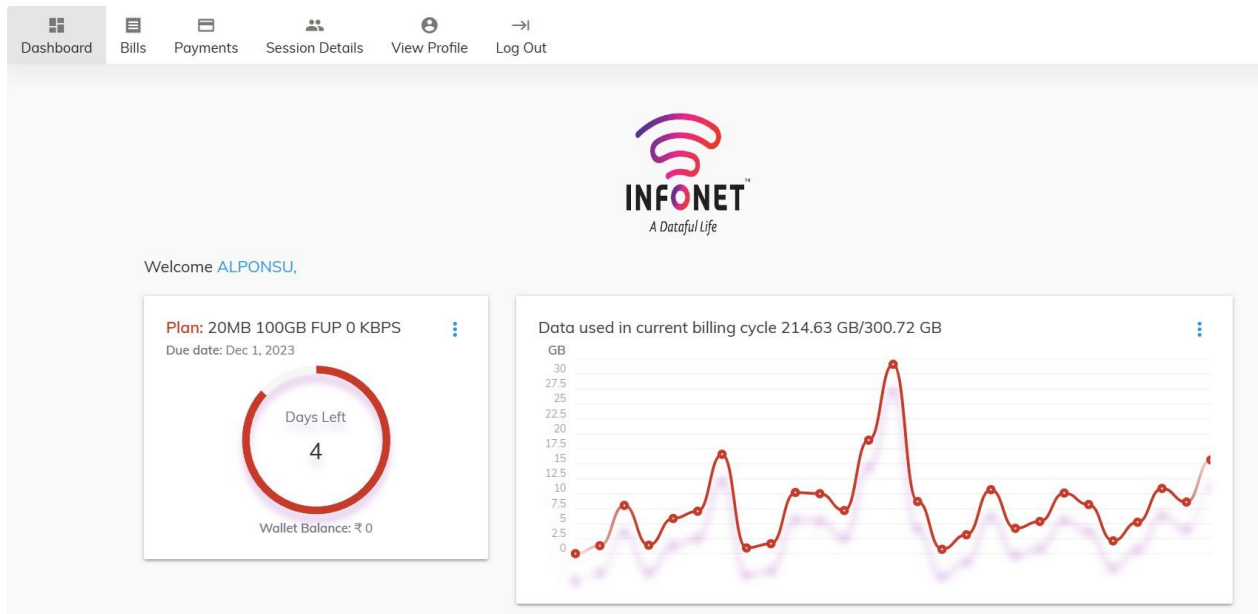
Username: Customer ID

Password: Registered Mobile Number (If its not working can get from **Branch Incharge, Branch Incharge** can get from **BDBM Team**)



The screenshot shows the INFONET Customer Portal Login page. At the top, the INFONET logo is displayed with the tagline "A Dataful Life". Below the logo, there are two tabs: "Login" (which is selected and highlighted with a yellow box) and "OTP Login". The main heading is "Customer Portal Login" with the instruction "Please enter your username and password to log in." Below this, there are two input fields: "Username" with the value "ICEARIARI100" and "Password" with masked characters ".....". A "Forgot password" link is located to the right of the password field. At the bottom, there is a checkbox with a checkmark and the text "I agree to the [Terms and Conditions](#) & [Privacy Policies](#)". Below the checkbox are two buttons: "GO TO INTERNET" (with a left arrow) and "LOGIN" (with a right arrow). The "LOGIN" button is highlighted with a yellow box.

Once Customer Login by using their credentials he can view their bandwidth details like below



Here He/She can view their below details

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