

Radius Desk Web Usage

What is INFONET Radius Desk and what things we do?

We created Radius Desk for our Employees use, Here We can manage our Customers internet sessions and bandwidth limitation,

We maintained all our Customers data into this radius desk,

Radius Desk control the customers bandwidth limit,

Example: 10MBPS 100GB means customer gets 10MBPS speed with 100GB Quota, Not gets 15MBPS Speed,

INFONET Radius Server's Customer Portal Login

Login URL: <https://jaze.infonetsmart.com>



The screenshot shows a web browser window with the address bar displaying <https://jaze.infonetsmart.com/signin>. The page features the INFONET logo at the top center, which includes a stylized Wi-Fi symbol above the text "INFONET" and the tagline "A Dataful Life". Below the logo is a "Sign-In" form. The form has a title "Sign-In" and a subtitle "Access the admin portal using your email and password." It contains two input fields: "Email or Username" and "Password". The "Email or Username" field has a placeholder text "Enter your email address or username". The "Password" field has a placeholder text "Enter your password" and a "Forgot password?" link to its right. Below the input fields is a red "Sign In" button. At the bottom of the form, there are links for "Terms of Service" and "Privacy Policy".

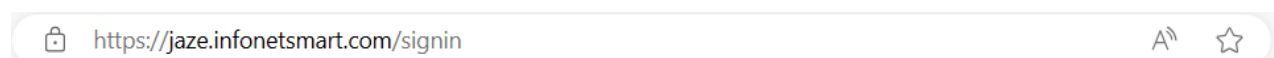
How to Login and Use our INFONET Radius Desk?

Step 1: Login with your credentials into our Radius Desk.

Customer portal Login: <https://Jaze.infonetsmart.com>

User ID: Your User ID

Password: Your password



Sign-In

Access the admin portal using your email and password.

Email or Username

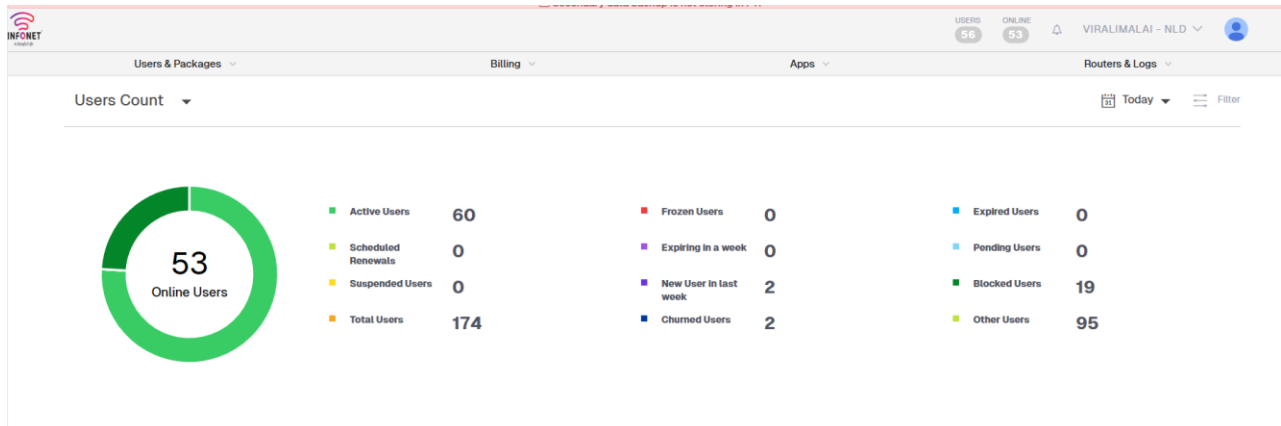
Password

[Forgot password?](#)

[Terms of Service](#) [Privacy Policy](#)

Step 2:

Once you login with your credentials you will come into following window look like below picture



Here we can view Customers below details

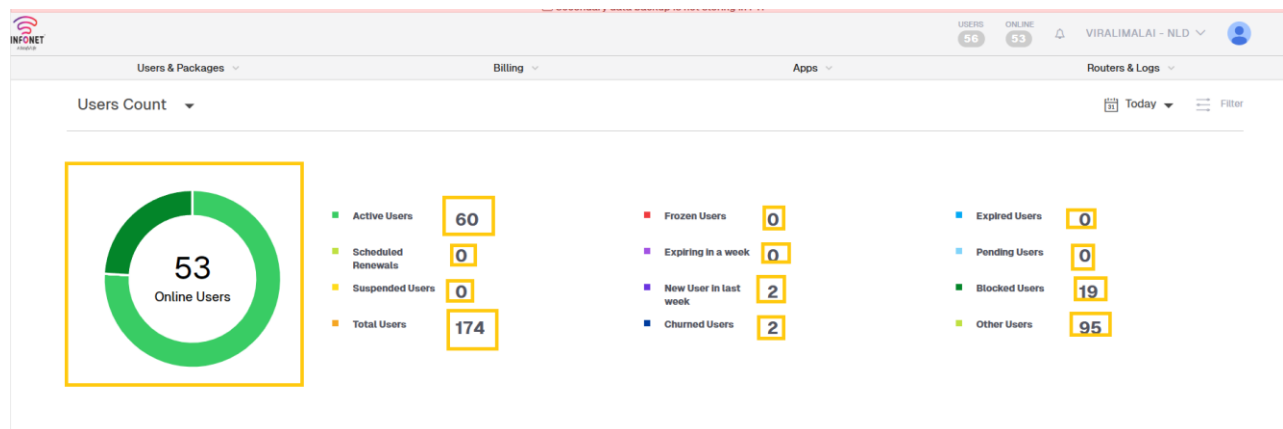
1. Online customers count
2. Active customers count
3. Dropped customers count
4. Suspended users count
5. Blocked users count
6. New added users, expired users based on timeline, etc..,

View Customers details

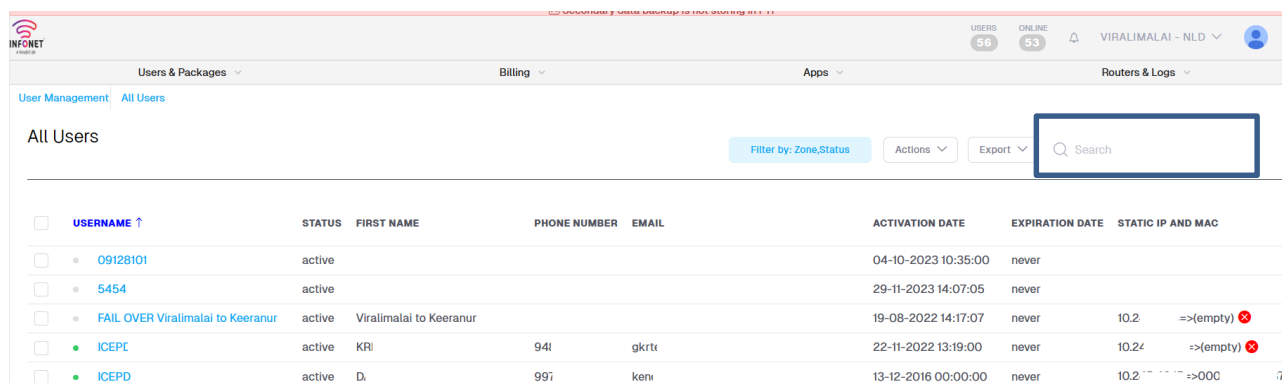
Steps:

By Clicking **Online/Active users count**, or **click any numbers** on **dashboard** you can go for that **customers details**

Dashboard:



Customer overall details view:



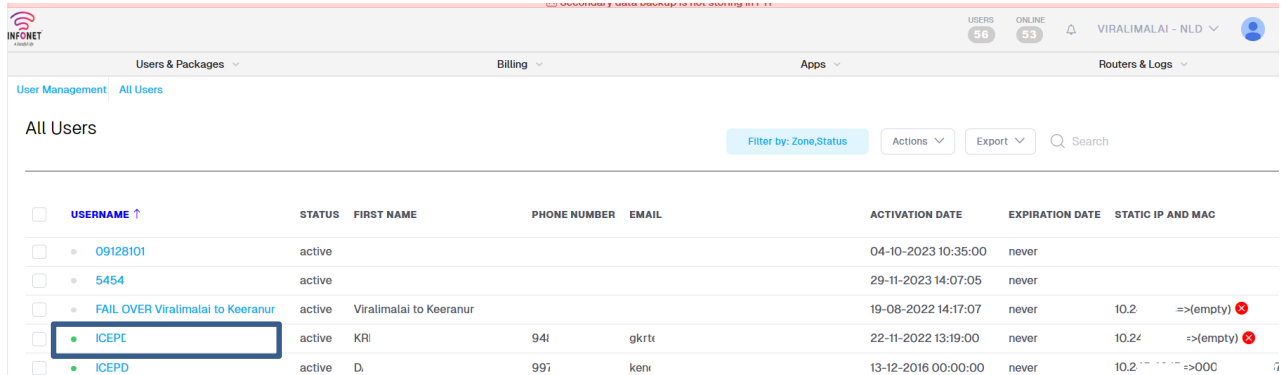
The 'All Users' table displays the following data:

USERNAME ↑	STATUS	FIRST NAME	PHONE NUMBER	EMAIL	ACTIVATION DATE	EXPIRATION DATE	STATIC IP AND MAC
09128101	active				04-10-2023 10:35:00	never	
5454	active				29-11-2023 14:07:05	never	
FAIL OVER Viralmalai to Keeranur	active	Viralmalai to Keeranur			19-08-2022 14:17:07	never	10.2 =>(empty) ❌
ICEPT	active	KRI	941	gkrtt	22-11-2022 13:19:00	never	10.24 =>(empty) ❌
ICEPD	active	D.	997	kenr	13-12-2016 00:00:00	never	10.2 -- -- =>000

Note: We can search customers by using search menu, (Above screenshot)

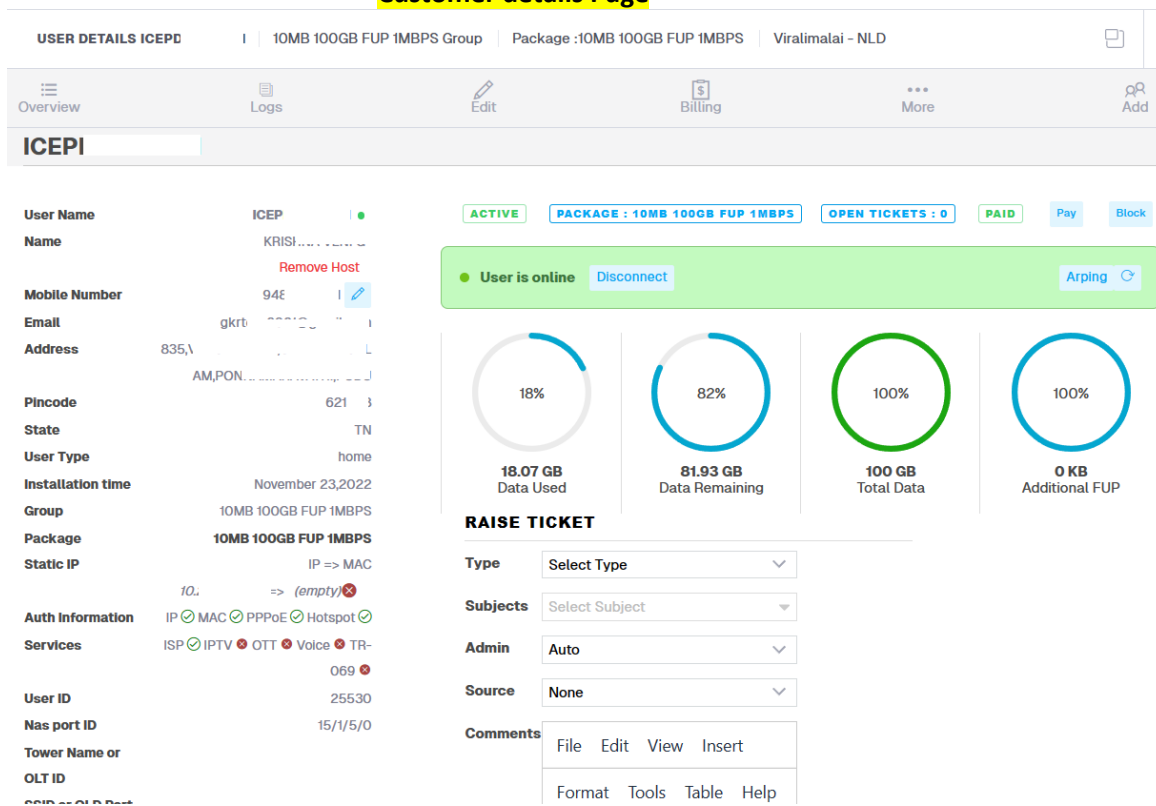
How to View Individual customer details:

By **Clicking Username** like below screenshot we **can see customer details** into our Radius Desk,



USERNAME ↑	STATUS	FIRST NAME	PHONE NUMBER	EMAIL	ACTIVATION DATE	EXPIRATION DATE	STATIC IP AND MAC
09128101	active				04-10-2023 10:35:00	never	
5454	active				29-11-2023 14:07:05	never	
FAIL OVER Viralimalai to Keeranur	active	Viralimalai to Keeranur			19-08-2022 14:17:07	never	10.2 =>(empty) ❌
ICEPT	active	KRI	94i	gkrt	22-11-2022 13:19:00	never	10.24 =>(empty) ❌
ICEPD	active	D.	997	keni	13-12-2016 00:00:00	never	10.2 =>000

Customer details Page



USER DETAILS ICEPT | 10MB 100GB FUP 1MBPS Group | Package :10MB 100GB FUP 1MBPS | Viralimalai - NLD

Overview | Logs | Edit | Billing | More | Add

ICEPT

User Name: ICEPT | **ACTIVE** | PACKAGE : 10MB 100GB FUP 1MBPS | OPEN TICKETS : 0 | PAID | Pay | Block

Name: KRISHNAN... | Remove Host

Mobile Number: 94E | Edit

Email: gkrt

Address: 835, \ | Edit

Pincode: 621 | Edit

State: TN

User Type: home

Installation time: November 23, 2022

Group: 10MB 100GB FUP 1MBPS

Package: 10MB 100GB FUP 1MBPS

Static IP: IP => MAC

Auth Information: IP ✓ MAC ✓ PPPoE ✓ Hotspot ✓

Services: ISP ✓ IPTV ✓ OTT ❌ Voice ❌ TR-069 ❌

User ID: 25530

Nas port ID: 15/11/5/0

Tower Name or OLT ID: ...

Usage Statistics:

- 18.07 GB Data Used (18%)
- 81.93 GB Data Remaining (82%)
- 100 GB Total Data (100%)
- 0 KB Additional FUP (100%)

RAISE TICKET

Type: Select Type

Subjects: Select Subject

Admin: Auto

Source: None

Comments: File Edit View Insert

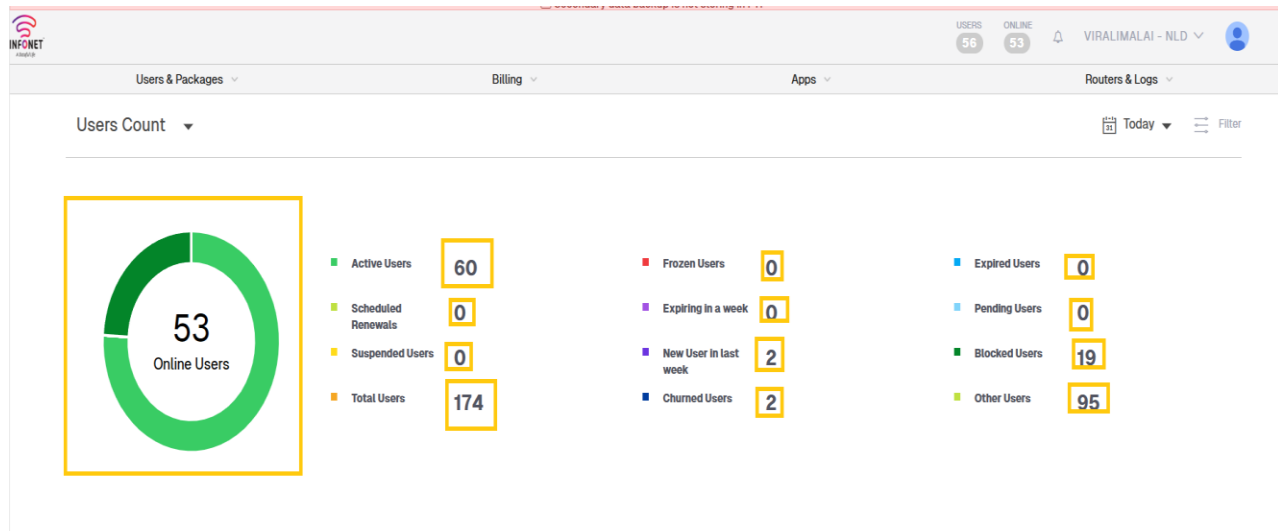
Format Tools Table Help

View Customer sessions

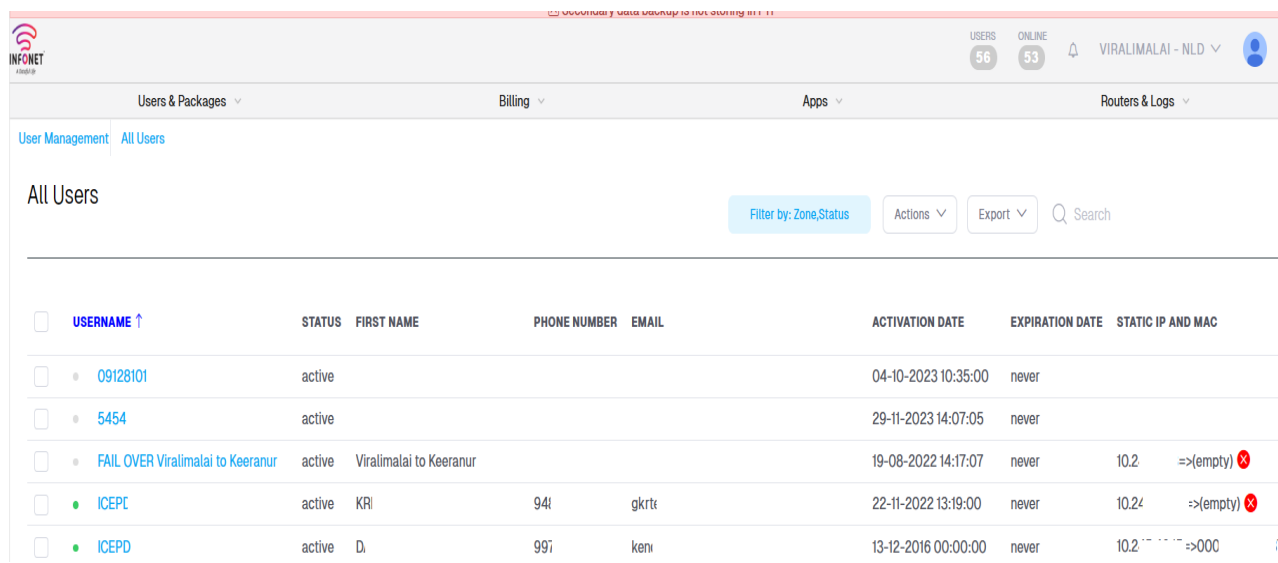
We Can view customers used bandwidth and session time,

Steps:

User count page we need to click total users count(Number), It will goes to next page



In all users page we need to search the users by using search menu and click customers username, It will shows customer details



USERNAME ↑	STATUS	FIRST NAME	PHONE NUMBER	EMAIL	ACTIVATION DATE	EXPIRATION DATE	STATIC IP AND MAC
09128101	active				04-10-2023 10:35:00	never	
5454	active				29-11-2023 14:07:05	never	
FAIL OVER Viralimalai to Keeranur	active	Viralimalai to Keeranur			19-08-2022 14:17:07	never	10.2 =>(empty) ❌
ICEPC	active	KRI	94i	gkrtt	22-11-2022 13:19:00	never	10.24 =>(empty) ❌
ICEPD	active	D.	99i	keni	13-12-2016 00:00:00	never	10.24 =>000 ❌

USER DETAILS ICEPDK921 | 10MB 100GB FUP 1MBPS Group | Package :10MB 100GB FUP 1MBPS | Viratimalai - NLD

Overview | Logs | Edit | Billing | More | Add

User Name ICEPDK921

Name KRISHNA VENI G
[Remove Host](#)

Mobile Number 9488650381

Email gkrtexs2021@gmail.com

Address 835,VENGAMPATTI,OLIAMANGALAM,PONNAMARAVATHI,PUDUCHERI

Pincode 621308

State TN

User Type home

Installation time November 23,2022

Group 10MB 100GB FUP 1MBPS

Package 10MB 100GB FUP 1MBPS

Static IP IP => MAC 10.0.0.1 => (empty)

Auth Information IP MAC PPPoE Hotspot

Services ISP IPTV OTT VoIP TR-069

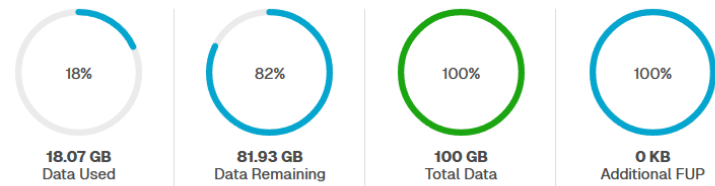
User ID 25530

Nas port ID 15/1/5/0

Tower Name or OLT ID

ACTIVE | **PACKAGE : 10MB 100GB FUP 1MBPS** | **OPEN TICKETS : 0** | **PAID** | [Pay](#) | [Block](#)

User is online | [Disconnect](#) | [Arping](#)



RAISE TICKET

Type Select Type

Subjects Select Subject

Admin Auto

Source None

Comments File Edit View Insert Format Tools Table Help

In Left Top corner we can see overview menu, Need to click overview, It will shows 4 more options(Stats, Details, Day wise Session, Complete session data)

USER DETAILS ICEPDK921 | 10MB 100GB FUP 1MBPS Group | Package :10MB 100GB FUP 1MBPS | Viratimalai - NLD

Overview | Logs | Edit | Billing

Stats
Details
Completed Session Data
Day Wise Session Data

ICEPDK921 **ACTIVE** | **PACKAGE : 10MB 100GB FUP 1MBPS**

Name KRISHNA VENI G
[Remove Host](#)

User is online | [Disconnect](#)

18% | 82%

Please select daywise/Complete session Data, It will open another one windows, In that window we can view customers session(Internet used time, Data)

Overview
Logs
Edit
Billing
More
Add

ICEP Completed User Sessions

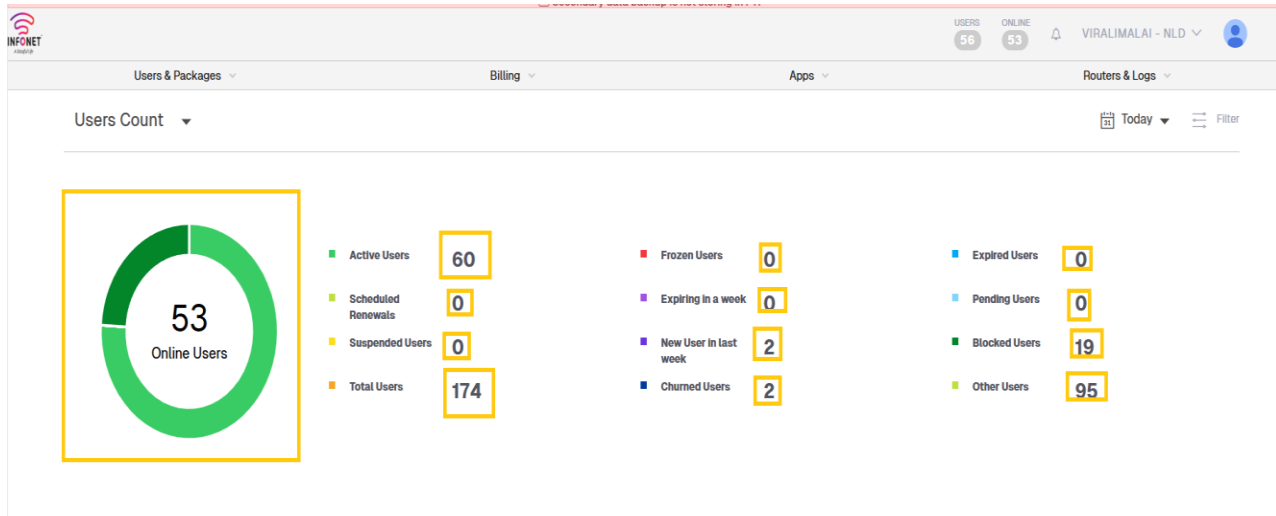
Filter
1 Active Session(s)
Export

START TIME ↑	STOP TIME	MAC ADDRESS	MAC VENDOR	IP ADDRESS	DOWNLOAD BYTES	UPLOAD BYTES	TOTAL
2023-10-21 10:30:31	2023-11-01 00:02:05	58c1.7	Cambium Networks Limited	10.2	11.16 GB	1.52 GB	12.68
2023-10-01 00:02:18	2023-10-21 10:30:14	58c1.7	Cambium Networks Limited	10.2	92.96 GB	7.53 GB	100.49
2023-09-27 05:03:36	2023-10-01 00:02:05	58c1.7	Cambium Networks Limited	10.2	7.59 GB	960.2 MB	8.53
2023-09-18 10:26:25	2023-09-27 04:53:32	58c1.7	Cambium Networks Limited	10.2	22.71 GB	3.33 GB	26.04
2023-09-01 00:03:07	2023-09-18 10:26:12	58c1.7	Cambium Networks Limited	10.2	91.52 GB	8.48 GB	100.00
2023-08-26 11:50:18	2023-09-01 00:03:05	58c1.7	Cambium Networks Limited	10.2	12.05 GB	1.53 GB	13.58

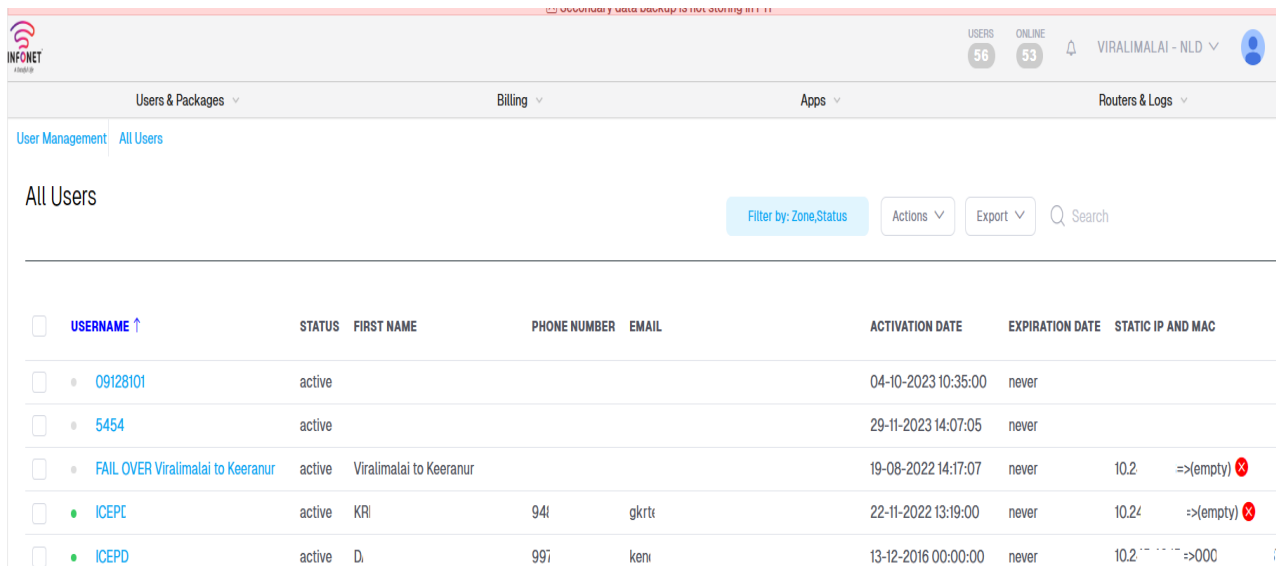
Customer Session Termination

Steps:

User count page we need to click total users count (Number), It will go to next page



In all users page we need to search the users by using search menu and click customer's username, it will show customer details



The screenshot shows the 'All Users' table with the following columns: USERNAME, STATUS, FIRST NAME, PHONE NUMBER, EMAIL, ACTIVATION DATE, EXPIRATION DATE, and STATIC IP AND MAC. The table contains several rows of user data.

USERNAME	STATUS	FIRST NAME	PHONE NUMBER	EMAIL	ACTIVATION DATE	EXPIRATION DATE	STATIC IP AND MAC
09128101	active				04-10-2023 10:35:00	never	
5454	active				29-11-2023 14:07:05	never	
FAIL OVER Viralimalai to Keeranur	active	Viralimalai to Keeranur			19-08-2022 14:17:07	never	10.2 =>(empty) ❌
ICEPC	active	KRI	94i	gkrtt	22-11-2022 13:19:00	never	10.2 =>(empty) ❌
ICEPD	active	D.	99i	keni	13-12-2016 00:00:00	never	10.2 =>000 ❌

USER DETAILS ICEPDI | 10MB 100GB FUP 1MBPS Group | Package :10MB 100GB FUP 1MBPS | Viratimalai - NLD

Overview | Logs | Edit | Billing | More | Add

ICEPI

User Name: ICEP | **ACTIVE** | PACKAGE : 10MB 100GB FUP 1MBPS | OPEN TICKETS : 0 | PAID | Pay | Block

Name: KRISHNA VENI G | Remove Host

Mobile Number: 948650381 | Arping

Email: gkrtext2021@gmail.com

Address: 835, VENGAMPATTI, OLIYAMANGALAM, PONNAMARAVATHI, PUDUCHERI

Pincode: 621308

State: TN

User Type: home

Installation time: November 23, 2022

Group: 10MB 100GB FUP 1MBPS

Package: 10MB 100GB FUP 1MBPS

Static IP: IP => MAC: 10.0.0.1 => (empty)

Auth Information: IP, MAC, PPPoE, Hotspot

Services: ISP, IPTV, OTT, Voice

User ID: 25530

Nas port ID: 15/1/5/0

Tower Name or OLT ID: CNR-01-00000000000000000000

18.07 GB Data Used | **81.93 GB Data Remaining** | **100 GB Total Data** | **0 KB Additional FUP**

RAISE TICKET

Type: Select Type

Subjects: Select Subject

Admin: Auto

Source: None

Comments: File Edit View Insert Format Tools Table Help

In Left Top corner we can see overview menu, Need to click that overview, It will shows 4 more options(Stat, Details, Day wise Session, Complete session data)

Please select daywise/Complete session Data, It will open another one windows, In that window we can view customers session(Internet used time, Data)

USER DETAILS ICEPDKPKD921 | 10MB 100GB FUP 1MBPS Group | Package :10MB 100GB FUP 1MBPS | Vi

Overview | Logs | Edit | Billing

- Stats
- Details
- Completed Session Data
- Day Wise Session Data

ICEPDKPKD921 | **ACTIVE** | PACKAGE : 10MB 100GB FUP 1MBPS

Name: KRISHNA VENI G | Remove Host

Mobile Number: 9488650381

Email: gkrtext2021@gmail.com

Address: 835, VENGAMPATTI, OLIYAMANGALAM, PONNAMARAVATHI, PUDUCHERI

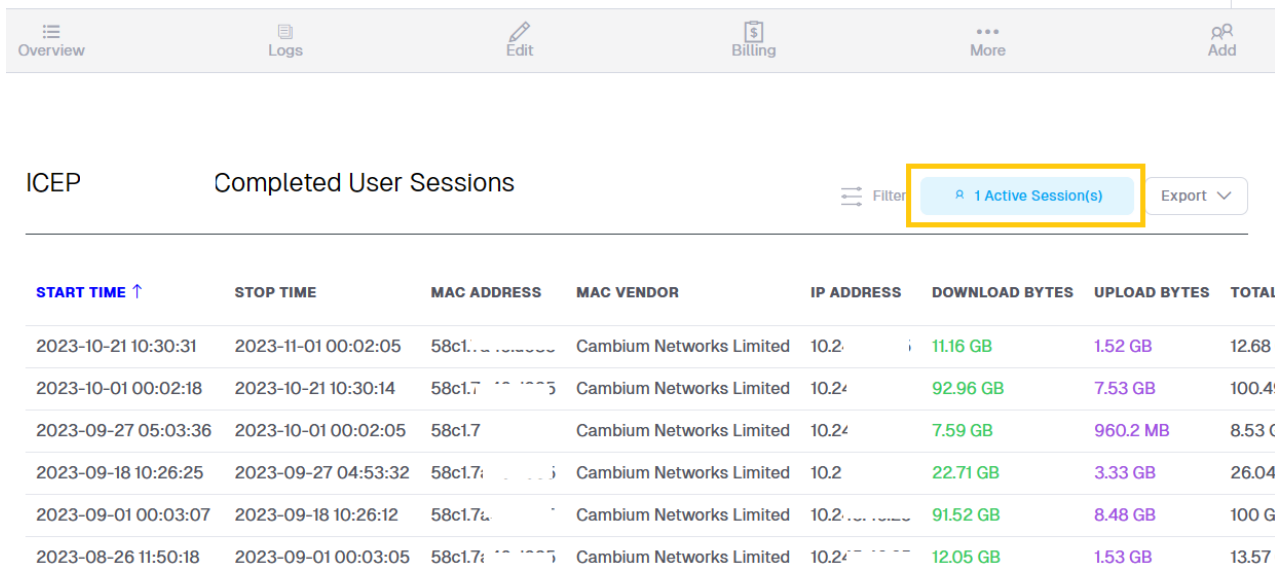
Pincode: 621308

State: TN

User Type: home

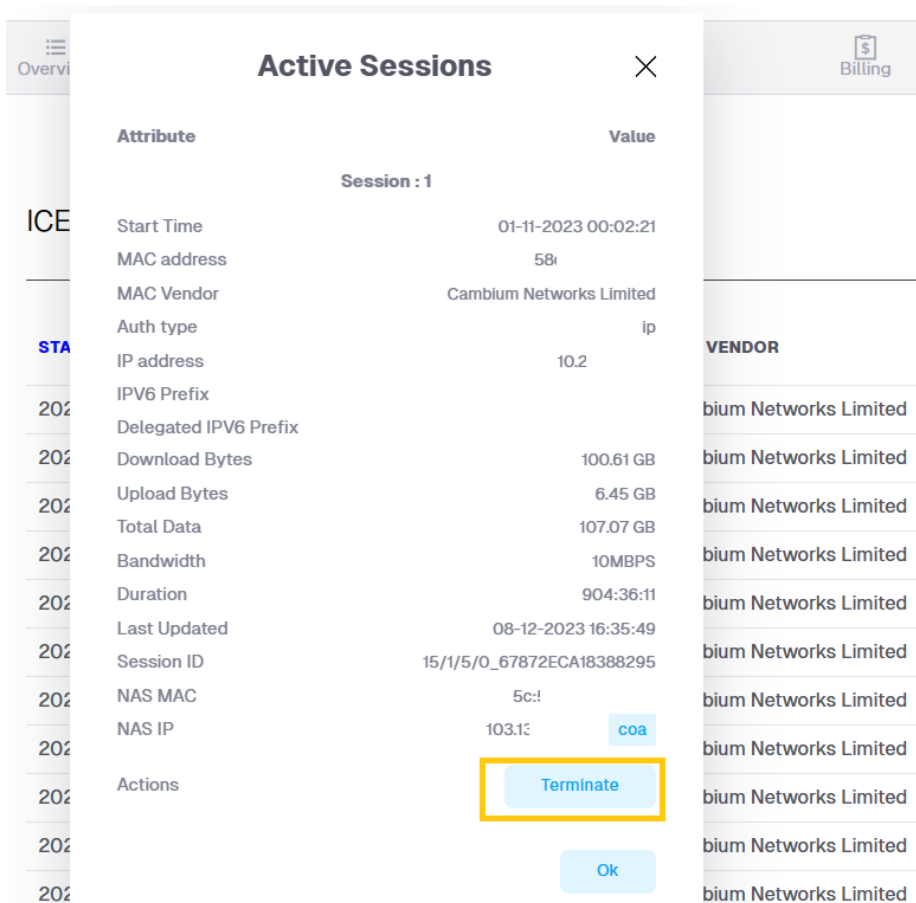
18% | **82%**

Please **click Active session** look like below picture



START TIME ↑	STOP TIME	MAC ADDRESS	MAC VENDOR	IP ADDRESS	DOWNLOAD BYTES	UPLOAD BYTES	TOTAL
2023-10-21 10:30:31	2023-11-01 00:02:05	58c1.7.1.10000	Cambium Networks Limited	10.2.2.1	11.16 GB	1.52 GB	12.68 GB
2023-10-01 00:02:18	2023-10-21 10:30:14	58c1.7.1.10005	Cambium Networks Limited	10.2.2.1	92.96 GB	7.53 GB	100.49 GB
2023-09-27 05:03:36	2023-10-01 00:02:05	58c1.7.1.10000	Cambium Networks Limited	10.2.2.1	7.59 GB	960.2 MB	8.53 GB
2023-09-18 10:26:25	2023-09-27 04:53:32	58c1.7.1.10005	Cambium Networks Limited	10.2.2.1	22.71 GB	3.33 GB	26.04 GB
2023-09-01 00:03:07	2023-09-18 10:26:12	58c1.7.1.10000	Cambium Networks Limited	10.2.2.1	91.52 GB	8.48 GB	100 GB
2023-08-26 11:50:18	2023-09-01 00:03:05	58c1.7.1.10005	Cambium Networks Limited	10.2.2.1	12.05 GB	1.53 GB	13.57 GB

Please **click Terminate icon** look like below Picture



Attribute	Value
Session : 1	
Start Time	01-11-2023 00:02:21
MAC address	58c1.7.1.10000
MAC Vendor	Cambium Networks Limited
Auth type	ip
IP address	10.2.2.1
IPV6 Prefix	
Delegated IPV6 Prefix	
Download Bytes	100.61 GB
Upload Bytes	6.45 GB
Total Data	107.07 GB
Bandwidth	10MBPS
Duration	904:36:11
Last Updated	08-12-2023 16:35:49
Session ID	15/1/5/0_67872ECA18388295
NAS MAC	5c:1:1:1:1:1
NAS IP	103.1:1:1:1:1:1
Actions	<div style="border: 1px solid orange; padding: 2px; display: inline-block;">Terminate</div>
	Ok

Thanks for looking this Document, Enjoy working....!