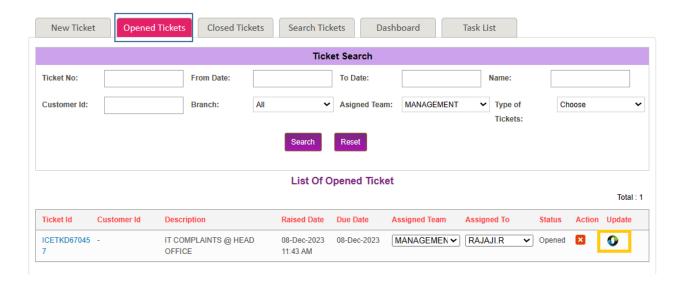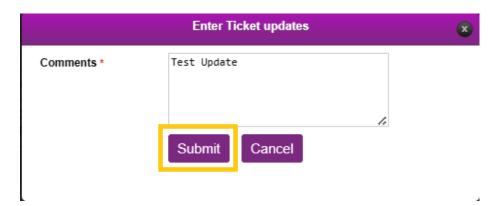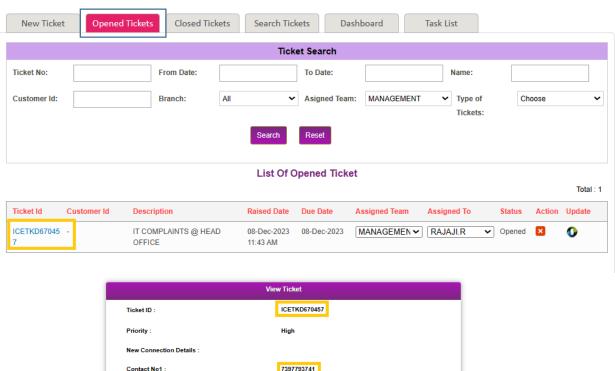# Update Ticket

By Clicking Update O icon like above screenshot we can update the tickets,
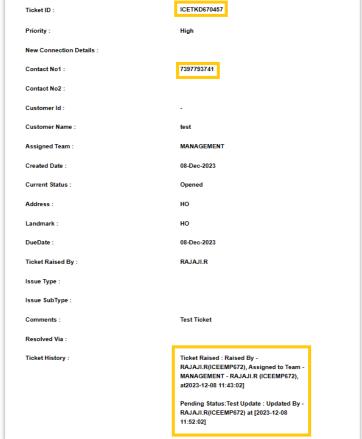

By clicking ticket ID like below picture we can view updated ticket information's.

In this page we can find below details for our reference,

Details:

1. Ticket ID,Priority, customer Number, Ticket updates like who raised, what kind of update was updated by concern ticket holder,etc..,